

PeopleService's on-call number is 218-590-5911. This line connects residents with the operators of the system, and it is staffed locally, 24 hours a day.

The D/NSSD recommends that homeowners taking extended absences from their properties to call PeopleService prior to departing for a system inspection. Freezing can occur if the system is not in use for long periods of time. Tragic accidents may occur if precautions are not taken. The winter of 2014/2015 was especially cold and snowless, so many freezing problems led to damage across the Northland. PeopleService and D/NSSD's engineers are working on preventative improvements to complement the manufacturer's recommendations on the existing system.

For emergencies, call PeopleService immediately. Do not attempt to repair it yourself, and leave the power to the grinder station on. There is a small black button on the bottom of the grey control box to silence the alarm. The red light will continue to blink until a problem has been resolved. The silencer does not reset your system or alarm.