

Report on the January 2003

Duluth Township Resident Feedback Survey

[Highlights](#)

[The Context of the Survey:](#)

[Satisfaction With Township Services](#)

[Need for Added Township Services](#)

[Comments on overall satisfaction with Duluth Township](#)

[What concerns do you have about Duluth Township?](#)

[Comments on satisfaction with nine services in the township](#)

Highlights

A one-page questionnaire was included in the January 2003 Township Newsletter which went to some 789 addresses. It provides another avenue for residents to forward their views and suggestions to the Township. Eleven percent responded, the same as in 2001 and slightly down from last year's 15%. Responses are anonymous. - There is virtually universal satisfaction with Duluth Township as a place to live (95% say "satisfied" or "very satisfied" compared to 97% in 2002). - 76% listed some concerns (see Appendix 2).

- In general, there are no significant differences between respondents who live on the shore side vs. inland side of highway 61 (exceptions are preferred minimum acreage and speed limit enforcement).
- Satisfaction with Township services is high; ranging from 81%, "satisfied" or "very satisfied" with roads up to 98% satisfied with the North Shore Community School, Recycling Centers and Newsletter.
- The largest increase in satisfaction between 2001 and 2003 is for the Board of Supervisors (up from 66% in 2001 to 89% in 2003). Satisfaction with the Zoning Commission was up from 70% in 2001 to 86% in 2003, and the Police Department went up from 77% satisfaction in 2001 to 86% in 2003.
- The percent indicating they "don't know" about selected services generally went down (especially for our Fire Department) although those checking "don't know" was up for our new North Shore Community School which became a public charter school in 2002.
- The majority of respondents (60%) want our zoning regulations more strongly enforced.
- Almost half (46%) want speed limits more strongly enforced (65% of those on the shore and 38% of those living on the inland side of highway 61).
- A quarter or less want increases in Town Hall office hours or Police hours. About 28% want the zoning administrator to have regular office hours.
- A general question about preferred minimum lot size for future development in the respondent's neighborhood showed an average of 3.4 acres for those on the shore and 10.6 acres for those living on the inland side of highway 61.

This report is in two parts. The first part presents summary statistical results and the latter part (appendices) includes all written comments made on the questionnaire. A copy of the questionnaire is shown in Appendix 4. This report is given to the Town Board, Zoning Commission, North Shore Community School, Police and Fire Departments, and other Township volunteers and staff. A copy is available in the Town Hall. Suggestions and comments on this annual feedback questionnaire are most welcome editor@duluthtownship.org.

2003 Duluth Township Resident Feedback Questionnaire Survey

The *purpose of the annual resident feedback survey* is to provide another means by which residents can register their concerns, suggestions and views about Township affairs. Residents are also encouraged to attend various meetings involved in governance of the Township and participate with others who volunteer to carry out the work required to make our community function well. The survey went to all households and provides a way for those who are unable to attend meetings to contribute their views and suggestions. This report does not involve any Township expenditure.

Copies of this report go to the Town Board, the Planning Commission, Police and Fire Departments, our North Shore Community School and to various volunteers and staff who help in our Township. A summary appears in the March *Newsletter*, prior to the *Annual Town Meeting* and a copy is available in the Town Hall and on the Township web site: www.duluthtownship.org. Past survey reports are also available on the web site.

The 2003 Resident Feedback Survey went to 786 households as an insert in the January Township *Newsletter*. A total of 85 responses were received by February 9th for an overall response rate of 11%, the same as in 2001 and down somewhat from the 15% last year (25% of the responses were from the shore side of the freeway and 75% from inland – the split was

40% and 60% in 2002).

The Context of the Survey: Highlights of the Township's year included acquiring the North Shore Elementary School property as a Community Center and arranging for its lease to our new charter school, the *North Shore Community School*. In hearings, the Township adopted our updated *Land Use Plan*. Based on this and the 1976-zoning ordinance, our resident Steering Committee continued work reviewing and making suggestions to update our zoning ordinance, which will go through the usual information, notice and hearing process later this year. Construction work started on the sewer line along the shore and it is nearing the McQuade road, out from Duluth. It was also an election year and a year of declining market values, State and County deficits and concerns nationally about terrorism threats, war and deficits.

The editor developed questions in the 1-page questionnaire after soliciting suggestions from Township officials and staff. This year, for comparison, some questions were repeated from the 2001 and 2002 surveys. Suggested new questions about the need for added services were included. Space was provided for written comments and this report includes all comments made on the responses that were received. No identifying information was requested (except whether the respondent lived above or below Highway 61) and all responses are anonymous. A copy of the questionnaire is attached as Appendix 4. Questions, comments and suggestions about the survey, the report or suggestions for the next annual survey are most welcome!

Overall Satisfaction with Duluth Township as a Place to Live

Overall satisfaction with the Township as a place to live was asked in 2002 and again this year and results are shown in Table 1, below. Specific comments that were made are listed in Appendix 1. Overall, 95% of respondents were very satisfied or satisfied with Duluth Township as a place to live. There was no statistically significant difference between respondents who lived on the shore side or inland side of highway 61.

Table 1

Overall Satisfaction With The Township

As A Place To Live, 2002 and 2003

Overall Satisfaction	2002	2003
Very satisfied	56%	64%
Satisfied	41	31
Dissatisfied	2	3
Very dissatisfied	<u>1</u>	<u>2</u>
Totals	100%	100%
	(118)	(77)

Resident Concerns

Respondents were asked about any concerns they had about Duluth Township. About 76% provided some response (Appendix 2 lists all comments). The same question was asked in 2001 (the 2001 survey report is on our Township web site). In 2002, respondents were asked to list 3 improvements they would like to see made in Duluth Township over the next 10 years, a question that may reflect concerns as well.

Concern with over-development and population growth was the most often mentioned concern (about 26 mentions), followed by concern over increasing property valuations and taxes (about 13 mentions) and concern about increased

regulation, including changes in zoning ordinances (about 12 mentions). Several were concerned that minimum lot sizes might be lowered (about 6 mentions). About five of the comments mention the need for more regulation of litter and illegal dumping, and five mentioned a need for more police presence and speed limit enforcement. Other topics mentioned less frequently by respondents included comments against the McQuade project, a need for larger setbacks and frontage, Board member attendance, and the cost of the sewer project.

For the range of comments, readers are encouraged to see comments listed in Appendix 2.

Satisfaction With Township Services

Questions about satisfaction with various Township services were asked in 2001 and again in 2003. The table below summarizes the findings. Over half (57%) of respondents made some comment about these services and these are listed in Appendix 3. In 2003 respondents were not asked to differentiate between Township and County roads (mainly to save space on the 1-page questionnaire!). Again, there were no statistically significant differences in these ratings by where the respondent lived – on the shore side or inland side of highway 61.

Table 2

Percent who are Satisfied or Very Satisfied

With the Township Service, 2001 and 2003

<i>Township Services</i>	<i>2001</i>	<i>2003</i>
Roads Township	68% (73)	--
County	84% (81)	--
All roads	--	81% (80)
Board of Supervisors	66% (70)	89% (75)
Zoning Commission	70% (64)	86% (66)
North Shore Community School	92% (75)	98% (67)
Recycling Centers	92% (78)	98% (79)
Volunteer Fire Department	97% (71)	97% (76)
Peace Officers	77% (61)	86% (73)
Town Hall	93% (69)	94% (73)
Newsletter	96% (80)	98% (81)

For each Township service, the percent of respondents who are "satisfied" or "very satisfied" is very high (above 80%) and satisfaction has apparently increased from 2001 to 2003. The larger increases are for the Board of Supervisors (up 23 percentage points), the Zoning Commission (up 16 percentage points), and the Police Department (up 9 percentage points).

Table 3

Percent of Respondents Who Said They "Don't Know"

About the Township Service, 2001 and 2003

<i>Township Services</i>	<i>2001</i>	<i>2003</i>
Roads Township	10%	--
County	1%	--
All roads	--	1%
Board of Supervisors	12%	6%
Zoning Commission	21%	15%
North Shore Community School	7%	19%
Recycling Centers	4%	5%
Volunteer Fire Department	11%	8%
Peace Officers	25%	9%
Town Hall Office	15%	11%
Newsletter	1%	1%

Table 3, above, shows the percentage of respondents who marked "don't know" (not those who didn't respond at all) when asked to indicate their satisfaction with the service.

The percent indicating that they "don't know" about the service decreased for the *Township Board of Supervisors* (our governing body) from 12% in 2001 to 6% in this year's survey. Don't Know responses for the Zoning Commission dropped from 21% to 15%; for the Fire Department from 11% to 8%; from 25% to 9% for our Peace Officers; and 15% to 11% for our Town Hall office. Increases in "don't know" responses were most notable for the school (7% for the former North Shore Elementary School and 19% for our public charter North Shore Community School).

Need for Added Township Services

During the year, various questions were raised about the need for additional services in the Township so this survey asked about several of these. Table 4 below summarizes the responses.

Table 4

Percent of Respondents Who Want an Increase

in Selected Township Services

<i>Need for added services</i>	<i>Percent "Yes"</i>

1. Would like the <u>Town Hall office</u> to be open more than its current 12 hours per week.	18% (76)
	22% (74)
2. Would like our <u>police officers</u> to cover more than the current 160 hours per month.	28% (74)
	46% (77)
3. Would like our <u>zoning administrator</u> to schedule regular <u>office hours</u> in the Town Hall.	60% (75)
4. Would like <u>speed limits</u> to be more strongly enforced.	
5. Would like our <u>zoning regulations</u> to be more strongly enforced.	

A majority of respondents (60%) would like to have our zoning regulations more strongly enforced. Overall, 46% would also like speed limits more strongly enforced. Except for the speed limit enforcement question, there were no statistically significant differences between respondents who live on the shore side vs. inland side of highway 61. For those living on the shore side of highway 61, 65% wanted speed limits more strictly enforced. About 38% of those living on the inland side of highway 61 wanted speed limits more strictly enforced.

What minimum lot size would you like to see for future development in your neighborhood?

Respondents were asked to indicate the number of acres they would prefer as the minimum lot size for *future* development in their neighborhood. On average, those on the shore side of highway 61 preferred a lot size of 3.4 acres (responses ranged from a low of 0 to a high of 10). Those on the inland side of highway 61 said they preferred, on average, a minimum lot size of 10.6 acres (ranging from a low of 0 to a high of 20).

Appendix 1

COMMENTS ON OVERALL SATISFACTION WITH DULUTH TOWNSHIP

AS A PLACE TO LIVE

RESIDENTS OF SHORE AREA (Below Highway 61)

Great neighbors, involved citizens, great school, beautiful rural setting, lots of wildlife, lots of open space -- it's a great place to live!

Wonderful place to live. Hope it will always be so.

It is very important that the large wilderness lots near the lake remain as such.

We are very satisfied with Duluth Township as it is. I do not want more regulations or additional zoning or government restrictions!

I have enjoyed living here for many years and would like everything to stay the same.

New laws and regulations only cause turmoil in such a nice caring community.

The Township has to be more proactive, particularly to generate a tax base. We need business development!

Its very nice here and the #1 good should be to keep it that way by preserving the area's rural character and charm. Limit development. We don't need condos or any more restaurants, motels, bars and especially low class tourist traps or stores. All these things are close enough in nearby areas and then there is that ridiculous McQuade Harbor project. What a waste of money. A multi-million dollar project that benefits a very few people that have boats and even the benefits for these few people are questionable.

Typical DNR thinking!

We are on the verge of suffering from over-civilization. Becoming less rural all the time.

Getting more and more, almost too many houses and businesses along the shore.

Too many trucks and too fast cars along the shore.

I think we must be careful not to get too regimented with too many rules, regulations and laws.

Part of living in this area is the "freedom" of living in the "country".

RESIDENTS OF INLAND AREA (Above Highway 61)

Good community. Good people. Good school. Nice environment.

I am very impressed and pleased with all the work (all the volunteer hours!!) that's going into the new land use policy.

I support a policy too that includes input from all township residents and it appears the process has been open and fair.

Township should be commended on the leadership role they took to create the NSCS.

This is outstanding!!

Bright minds, big country.

I am amazed by the amount of volunteer hours that generous folks contribute to this township. Thanks!

This is an extraordinarily good place to live.

So much building going on. It hardly feels rural anymore.

Even though [I live] just outside of the Township boundaries, I love the rural area.

I am happy to live here. I would like to see more community gatherings.

I am concerned with the level of building in the Township. Its beginning to look and feel like a suburb of Duluth!

It is the rural feeling that keeps us here. Rampant development, especially on the inland side of highway 61 should be closely watched.

Lot sizes, setbacks and lighting regulations should be given careful thought and regulation.

1. Maintain a rural community.
2. No less than 10-20 acre plots, and
3. No less than 350 foot frontage on the roads should be allowed.
4. No cluster housing or other moneymaking schemes should be allowed. Don't like it? Move to Edina.
5. Can we afford all that police protection for a "crimeless" community? I liked [a former officer] (still do).

There is an eroding of the "country living" atmosphere that was the reason I chose to live here over 26 years ago.

However, I am very concerned with the continuing growth and population explosion!

Starting to become too populated. Overall still great. Some people that hold power are abusing that power and are not serving the people any longer.

Stop development. Increase lot size to stop the city people from turning this into Hermantown.

[I hope that] someday we get paved roads

I "love" Cover Valley dearly, "very much". We do not need interference with the DNR, etc.

Do not need new "pesky rules". We do not need "government" interference.

We've done it this long!

I am very happy with it as it is now and do not wish to see changes in zoning, etc.

We are concerned with the amount of "alternative lifestyle" couples that are drawn to live in our community.

Hold down written regulations. We have enough of them now.

Don't give newcomers' every whim and want too much consideration!! They can blend in with the country routine.

Why does the Township need to fund a police department? What's the matter with the Sheriff's office?

I'd like to see some woods managed as old growth and not for mixed or edge, etc.

This would perhaps allow some species requiring older trees to do better in our area.

I live here by choice, love the community and its people, and hope to see a gas station and mini-market here one day, plus senior citizen apartments.

I like living outside of town; but I am surrounded by dogs that never stop barking and roads that have become private race tracks.

The increase of traffic, the speed at which it travels, makes for dangerous pedestrian conditions and a high level of air pollution.

Appendix 2

WHAT CONCERNS DO YOU HAVE ABOUT DULUTH TOWNSHIP?

RESIDENTS OF SHORE AREA (Below Highway 61)

In 8-10 years the area near the shoreline will look like east-end Duluth. Houses every 40 feet.

Housing sub-divisions now being planned for the heart of our Township.

That the sewer line extension will lead to excessive development.

I am concerned to see some residents moving in here and trying to change the laws and zoning to reflect their own agenda, not the wishes or will of the majority of the Township residents.

We do not want more laws!

It is a government tax base community. Most non-government revenue is generated outside the Township.

I am concerned about big city, non-resident development such as the Ulanowski's developing a 40 acre parcel into 2.5 acre lots.

Too much uncontrolled development (commercial or residential).

Maintaining the "rural" characteristics! Safe harbor at McQuade? Never!! Especially with our deficit!

Favors businesses only!

Property taxes are getting too high and I may not be able to afford to live here much longer.

Assessments!

You mention speed limits below. In my opinion this is getting to be a real problem here and everywhere.

North Shore Drive is turning into a race track, more so in tourist season. You could put officers down there 24 hours a day and they could pull people over one after another constantly for going at least 7 to 10 mph over the limit.

This could be a great way to generate more money in the Township if you could figure out how to get around the lengthy process of the officers having to go to court, etc.

When new people move in and decide that everything needs to be changed. Lets keep the peace that we have enjoyed for so long.

Becoming too expensive to live here. New school taxes, new sewer assessments, taxes in general.

View of the lake is becoming obscured.

Rapidly rising property valuations which will soon exceed many people's ability to pay their taxes.

It is not a highly wealthy area.

McQuade public access. Township should work to stop this development!

Future development in our Township as we acquire the new D/NSSD development. Concerned with over-population of residential and/or commercial.

Also concerned regarding increases of property taxes.

More Police Officer presence/hours.

1. Over development and commercial development,
2. Too many tourists along the shore,
3. Too much littering and trash!!!,
4. Costs (social and financial) of sewer line along the shore.

RESIDENTS OF INLAND AREA (Above Highway 61)

The property tax that is based on a curve, affects my taxes because of the expensive homes being build in this area. In 12 years my taxes rose from \$500 to \$2300.

That the quality of life and natural resources be protected in the face of growing population and development pressures.

- 1) Junked autos and visible garbage, ordinance not enforced.
- 2) Small lot size for new residence. Should be 20 acres.

I am concerned that (one Supervisor) never attends Township Board meetings and the other supervisors don't request that he resign as the policies require due to absenteeism. I would like to see this addressed.

Controlling and directing growth. Keep it rural.

I wish we could have more than a 5 acre plot for building. I don't want us to become a suburb of Duluth.

Too many complain about the Township government and don't participate in the meetings or the Township output.

That from the rural roads you see more and more homes being built close to the road.

Setbacks should be regulated to keep away from the "suburban" feel.

Why isn't a 350-foot frontage in the new zoning ordinance?

That this crowding will continue to a point that is unacceptable to us.

Taxes have gone up way too much!

Overpopulation, over-development.

I hope our minimum lot sizes don't get larger.

Future density could harm the natural environment.

Hunting (rifles) close to houses. I'd like to see "no hunting" from the school south to the shore; something like Hermantown.

Too many people severely affect the quality of life!

Please keep lot sizes above the freeway from becoming too small. I want to keep the rural feel in our area.

Too many changes are being considered by a few people in reference to the Township.

No changes have to be made.

The danger of too many restrictions on property rights.

Too crowded. Taxes too high.

That we do not have a good educational system with Two Harbors and we will pay dearly for a new school. For what?

Same old, same old.

Our real estate taxes will be higher so Two Harbors has their prestige item. They do not care about us. We only must pay dearly!!

Too much development.

Illegal dumping. Can a dumpster be placed somewhere so that tourists passing through can place their garbage in the dumpster rather than on the roadsides?

Maybe it could be placed near the Town Hall or another place of business that could regulate what is thrown away to prevent abuse of the system as well as asking for a contribution.

I like the idea that we are a smaller community and can take care of ourselves.

Some regulation is good to insure the overall good of the people, but not more or too much.

Township is turning into a city government city. People moving out here to get away from the city, then turning the country into a city, telling us what we can and cannot do. Taxing us out of our homes.

The county assessment, tax increases, are getting close to forcing us to sell.

Over development, too many new houses going up. DNR blasting along the shore is a waste for taxpayers.

New people moving in and trying to make it like town.

Sewer bringing over-development, changing lifestyle from rural to urban. High taxes, Walmart leading to large scale commercial development.

Inappropriate development, lot sizes smaller than 4.5 acres, light pollution, people burning "trash" on their land and accumulating vehicles (unsightly and potential for pollution).

Overpopulation. Change for the sake of change! Cell phone still doesn't work any better, does yours?

Overcrowding, speeding gravel trucks.

Role in the McQuade Road access/harbor. Risky, wasteful, not needed. Increased development and change from rural to suburban setting.

Pay attention to yard appearance. If it is not used, hide it or get rid of it so someone else doesn't get the job. Preserve the tradition of neighbors and other passerby's that its a nice area.

It's losing its rural character and becoming too regulated.

People's junk around their homes, barking dogs left outside to bark.

Cost of sewer. Runaway expenses, legal fees, NSSB is unaccountable.

The possibility of over-development.

That we will see increased development pressure without having a plan to ensure both affordable housing for residents and environmental protections.

That all of our woods will get chopped up into 5-10 acre plots and have roads and houses built all over it.

The high price of land is encouraging the sale of small (5-10 acre) lots because few can afford to buy 20-50 acre lots and own their own woods.

Zoning. I would like to see 10 acre minimums to build on to maintain integrity of country living and preventing people starting developments (i.e. the Wayne Dahlberg addition). Zoning should be 10 acres in all areas and in this area, not in just some areas).

More control on contract truckers. Dust control on haul roads. Times for hauling (7-12, 1-4), slow down.

Concerned that people that are new to the community (i.e. 0-10 yrs) are the most vocal and are eager to change things without considering the silent majority.

My main concern would be over regulation. Do not try to manage every aspect of our properties.

If I want a pink house and 5 old cars in the yard that are not damaging the soil, let me be!

I look forward to change and growth in our piece of the world where we treat newcomers with respect and allow them to have the freedom to build homes and use their property without interference by an over-zealous planning commission.

Like many towns, we run a risk of factionalism. Newcomers vs. old-timers, shore vs. inland, strong environmentalists vs. less radicalized environmentalists,

strong zoning vs. wide latitude in individual land use. Fortunately, for now, we've managed to get along in spite of these differences and even thrive on them because

we have civil, conscientious people from all these viewpoints involved in town affairs and town government. I hope that stays the same.

[One supervisor] should be kicked off the Board. Month after month in the Newsletter I see he is absent at Board meetings.

Too much growth

Population, traffic, taxes, dogs...specifically those that are unattended, ignored, and/or abandoned.

Appendix 3

COMMENTS ON SATISFACTION WITH NINE SERVICES IN THE TOWNSHIP

Q4 Cmt

RESIDENTS OF SHORE AREA (Shore Side of Highway 61)

Newsletter is outstanding.

Do not infringe on land-owner's rights!!! I would like to see the zoning commission reflect the "true" will of the Township residents!

Need someone with better attitude - a people person! The office personnel have this attitude they're doing you a favor. They're supposed to serve us.

The Newsletter is so informative. We appreciate all the interest and work that makes it a looked-for addition to our Township. Thank you!

I realize this may be a little off track, but how about encouraging a program and/or people to thin out the ever-increasing balsam and spruce thickets around here, especially along the shore areas and in their place plant the real pine trees such as white, red, scotch, jack, etc. and even hardwood trees; in other words, the trees that really belong here before they were all but wiped out by logging. These balsam and spruce thickets are actually very unhealthy and unsightly forests -- dark, damp and where nothing else will grow. This area could be so beautiful years down the road if something like this could be done. The forest we see now is not the way it should be or was!

I think we do the best we can, trying to keep up the roads. The supervisors seem to be doing a good job and hopefully will continue to be down the middle. Not too far to the left or right.

Dissatisfied with roads and supervisors due to need for more road signs to control trash, litter, overnight parking, dumping, camping, unattended fires, etc. on Stony Point and Bluebird Landing.

Police do a great job, just need to see more of them along the shore.

RESIDENTS OF INLAND AREA (Inland Side of Highway 61)

Never see any police officers patrolling in the Township Homestead Road is rapidly deteriorating due to the constant truck traffic.

I'm not sure what, if anything, the Township police do that County Sheriff won't. I'd like to know what, if any, consequences were incurred by the company that botched the culvert replacement on Homestead Road.

Were they at least fined for degrading the stream?

[A supervisor] according to the Board's own policies should be voted off the Board. We need supervisors who can attend the meetings and represent us.

I want the supervisor to respond to this.

We like the survey!

Some issues and information needs to stay within Town meetings. Residents need to physically get involved and not take the word or comments of the Newsletter author.

Would like to see strong regulations concerning "light pollution". Now would be a great time to be proactive in some long standing regulations for the future!

No more asphalt. When [former person] was plow operator and foreman, there were no potholes.

He would grade the center of the road below the bottom of potholes. Then he would grade that gravel back into the middle of the road and create a crown.

He would also pull gravel, grass and clay from the edge of the road to the middle. As in class 5, clay is a binder. Three times per year was plenty.

That gets rid of potholes. Now the county just spreads class 5 in the potholes: They are still there and resurface in 3 days. Some additional roadwork is needed such as Culas Road.

Township Newsletter is a great community service. Thanks.

We have heard that our election results were not submitted in a timely fashion.

Perhaps the Town Hall office person's hours could be more flexible, understanding that more hours per week may be necessary.

The Newsletter is a tremendous asset!

Whoever is doing the road grading is NOT doing a good job. We need gravel on the roads. The person should understand the job he is doing!

Recycling: We should have them accept co-mingled recycling like Duluth does; all plastic, glass, aluminum, etc. all together -- easier!

Newsletter is great. Needs to come out monthly for more updating people about things.

Why do the Township Police drive around in a huge gas guzzling, expensive-to-maintain suburban when many times its up driving around in Two Harbors?

What's wrong with a car like [former officer] used to have?

We have more than adequate police coverage. We have more than enough paved roads.

Lower taxes!

Fire Department needs better equipment and more training.

Our officers are the most poorly paid officers in St Louis County.

The Town Hall office needs to be open more.

Keep up the good work!

Stress spring and fall clean up. Set up drop off points. Hire container service to haul junk away, vehicles included.

Locate the Recycle Center at NSCS? Tank farm? Missile base?

Thanks to all the volunteers.

I love receiving the newsletter, think Township staff and volunteers are fantastic, and am very happy to live in this Township.

What specifically are the functions and duties of our police officers? They did not respond to our house break-in or to our complaint of mailbox smashing and I have heard they do not help enforce our Township regulations.

So I am confused about what they do, why we need them and whether their cost is justified.

I am also concerned that anonymous surveys continue to be circulated one to a household (why not 2) and then carry weight and are referred to as some valuable tool (which I don't believe they are).

I think everyone is doing a pretty good job. One thing is people "in-the-know" should be more helpful and open with those of us who don't know everything a lot of neighborhood people do.

When I have been tot he Town Hall, I get the impression I am an idiot because I didn't know the way the system works.

We are so fortunate to have the well-trained volunteers in our Fire Department and I can't say enough about the wonderful Newsletter.

Let's be honest about it. Many of our 11 miles of town roads amount to publicly subsidized driveways for a handful of people. Roads cost about \$5000 per mile per year.

While it would be politically unpopular, it's probably wise to consider vacating some of these roads. The obvious exception is Greenwood, which serves many people.

I want to see more zoning enforcement!!

We have had supportive experiences when we've had to call on Police; on the other hand, we sometimes have to jump out

of the way of the squad car when walking.

Appendix 4

2003 Questionnaire

2003 Resident Feedback Questionnaire (Please return by Jan 31st)

The purpose of this annual questionnaire is to provide another way for Township citizens to express their views. Instructions: Responses are confidential; individuals cannot be identified. Your response is important. Results will be summarized in the March Newsletter. A typed report is given to the Town Board and it is available on our web site and in the Town Hall. Please respond frankly. Thank you for your interest in your Township.

1. Overall, how satisfied are you with Duluth Township as a place to live? (Please circle your response)

Very Dissatisfied Dissatisfied Satisfied Very Satisfied Don't Know

Comments:

2. What concerns do you have about Duluth Township?

4. How satisfied are you with the following services in the Township? (circle your response):

a. Roads in the Township Very Dissatisfied Dissatisfied Satisfied Very Satisfied Don't Know

b. Township Board of Supervisors Very Dissatisfied Dissatisfied Satisfied Very Satisfied Don't Know

c. Township Zoning Commission Very Dissatisfied Dissatisfied Satisfied Very Satisfied Don't Know

d. North Shore Community School Very Dissatisfied Dissatisfied Satisfied Very Satisfied Don't Know

f. Township Recycling Centers Very Dissatisfied Dissatisfied Satisfied Very Satisfied Don't Know

g. Township Volunteer Fire Dept Very Dissatisfied Dissatisfied Satisfied Very Satisfied Don't Know

h. Township Police Officers Very Dissatisfied Dissatisfied Satisfied Very Satisfied Don't Know

i. Town Hall Office Very Dissatisfied Dissatisfied Satisfied Very Satisfied Don't Know

j. Township Newsletter Very Dissatisfied Dissatisfied Satisfied Very Satisfied Don't Know

Comments:

5. Your view on other topics.

a) Would you like the Town Hall **office** to be open more than its current 12 hours per week? [] Yes [] No

b) Would you like our **police officers** to cover more than the current 160 hours per month? [] Yes [] No

c) Would you like our **zoning administrator** to schedule regular office hours in the Town Hall? [] Yes [] No

d) Would you like **speed limits** to be more strongly enforced? [] Yes [] No

e) Would you like our **zoning** regulations to be more strongly enforced? [] Yes [] No

f) What **minimum lot size** would you like to see for future development in your neighborhood? _____ acres.

7. What area do you live in? (check one) ___ on the shore side of the freeway (highway 61).

___ on the inland side of the freeway (highway 61).

___ outside Duluth Township.