

Duluth Township

Resident Feedback Survey

January 2006



2006 Duluth Township Resident Feedback Survey

The 2006 one-page questionnaire was sent with the Newsletter to 890 recipients. As of February 8th, 8 days after the preferred deadline, 90 responses were received (about 10% of those sent out). This is similar to the response rate from the 2004 and 2005 surveys.

The purpose of the questionnaire is to provide busy residents with another way to communicate their concerns and suggestions to our Township officials. The results are reported in the March Newsletter and on the Township web site: www.duluthtownship.org. This written report is available in the Town Hall and provided to the Town Supervisors and other Township officials.

Question topics were sought from residents and from Supervisors and other officials (a request was published in the last Newsletter). Many of the questions come from prior questionnaires to provide some sense of trends.

Although everyone had an opportunity to provide their response, those who did so are probably those who are most interested in the Township and current issues and have concerns or suggestions to provide. Responses reported below should be interpreted with this in mind. It is important to recall the larger context of the survey. This was a year in which the updated Zoning Ordinance was finalized. The sewer project along the shore was also finished. Some subdivision and Planned Unit Development (PUD) requests were made, including one at Stoney Point. Nationally, the economy had ups and downs and the war in Iraq continued.

Note that the questionnaire is anonymous...no names were requested. In one or two cases, individuals signed the questionnaire but the names were erased and questionnaires mixed to assure anonymity. Forms are kept a month or so in case double-checking is needed, and then are destroyed. Computer statistical data files are retained for future comparisons. Written comments are provided in appendices, below. A copy of the questionnaire is also attached.

Comments and suggestions about the Resident Feedback Survey are most welcome.

Results by area: The questionnaire asked whether respondents live on the shore side or inland side of the expressway or if they live outside the Township (some landowners and former residents who receive the Newsletter live outside the Township). Results include two who lived outside the Township. 27% of respondents were from the shore side, 71% from inland, and 2% from outside the Township.

Except for two or three questions, respondents **did not differ significantly by where the respondent lived**. The few exceptions are noted below.

Overall Satisfaction

Again this year, respondents were asked how satisfied they were with Duluth Township as a place to live. Sixty-five percent indicated they were very satisfied and 98% were satisfied or very satisfied. This is up slightly from 2002 and 2003, the prior years when this question was asked.

Table 1
Overall Satisfaction with the Township
As a Place to Live, 2002, 2003 and 2006

Overall Satisfaction	2002	2003	2006
Very satisfied	56%	64%	64%
Satisfied	41	31	34
Dissatisfied	2	3	1
Very dissatisfied	<u>1</u>	<u>2</u>	<u>1</u>
Totals	100% (118)	100% (77)	100% (89) ¹

Comments about Duluth Township as a Place to Live

A third of the respondents made 40 comments on Duluth Township as a place to live (some addressed more than one topic). These are listed in Appendix 1 and summarized in Table 2, below.

Table 2
40 Comments by 28 Respondents about
Duluth Township as a Place to Live, 2006

Comment about Satisfaction with Township	Percent
Wonderful area, love it, quiet, peaceful, scenic	25
Keep rural beauty, protect it	20
Enforce zoning, keep lower density	12
Property assessments too high, concerned about huge homes, land speculation.	12
Taxes, government rules	8
Township has good people, resident involvement	8
Need better roads and phone service	5
Miscellaneous other comments (<i>see Appendix 1</i>)	10
Total	100% (40)

¹ In each table, the number in parenthesis is the number of cases upon which the percentage is computed.

Concerns

Respondents were asked about concerns they had about Duluth Township. Three quarters (76%) made comments. These are listed in Appendix 2 and summarized in Table 3, below.

Table 3
126 Concerns 68 Respondents have about Duluth Township, 2006

<i>Concerns about Duluth Township</i>	<i>Percent</i>
Need stricter enforcement of zoning and other ordinances (junk, animals, ATV, snowmobile, speeders)	27
Too much development, concern about commercial/residential development	19
Need to manage development to keep the Township's rural character	13
Environmental degradation, water quality, pollution	11
Road maintenance	7
Too many regulations, rules	4
Taxes too high/increasing	2
Miscellaneous other concerns (<i>see Appendix 2</i>)	17
Total	100% (126)

Satisfaction with Selected Township Services

Table 4 lists the percent who are “satisfied” or “very satisfied” with each of 12 Township services. These are compared to responses given to the same items in 2001 and 2003. Table 4 provides the statistical summary. Comments are listed in Appendix 3 and summarized in Table 5.

North Shore Community School: Virtually all respondents (99%) were satisfied or very satisfied with our charter school. This is trending up from 92% in 2001, before it became a charter school.

Volunteer Fire Department: Virtually all (99%) were satisfied or very satisfied with our Clifton Volunteer Fire Department. This was a year in which our ISO rating was improved. This is marginally up from prior surveys.

Newsletter: 99% indicated they were satisfied or very satisfied. This is in line with prior surveys.

Town Hall: 96% were satisfied or very satisfied, with an upward trend since 2001.

Table 4
Percent who are Satisfied or Very Satisfied
With Selected Township Services, 2001, 2003 and 2006

<i>Township Services</i>		<i>2001</i>	<i>2003</i>	<i>2006</i>
North Shore Community School <i>(in 2002 it became our public charter school)</i>		92% (75)	98% (67)	99% (74)
Volunteer Fire Department		97% (71)	97% (76)	99% (79)
Newsletter		96% (80)	98% (81)	99% (86)
Town Hall		93% (69)	94% (73)	96% (77)
Township web site		--	--	93% (42)
Recycling Centers		92% (78)	89% (75)	93% (84)
Board of Supervisors		66% (70)	98% (79)	91% (78)
Community Center Classes		--	--	89% (28)
Police Officers		77% (61)	86% (73)	86% (82)
Planning Commission		70% (64)	86% (660)	85% (72)
D/NSSD Sewer District Roads		--	--	76% (41)
Roads	Township	68% (73)	--	--
	County	84% (81)	--	--
	All roads	--	81% (80)	64% (87)

Web site: 93% were satisfied or very satisfied with this service. Our Township web site contains various forms, an archive of minutes and Newsletters, the Police "Crime Alert", a listing of Township businesses and organizations, and connections to emails and links to other services.

Recycling Center: 93% were satisfied or very satisfied. This is down from 98% in 2003 and comments suggest this reflects the closing of the south recycling center due to the McQuade Harbor construction project rather than the operation of the existing center.

Board of Supervisors: 91% were satisfied or very satisfied, up from 89% in 2003 and substantially up from 66% in 2001. Respondents living on the shore differed somewhat from those living inland. Among shore residents 91% were satisfied or very satisfied and among inland residents 93% were satisfied or very satisfied.

Community Center Classes: 89% indicated being satisfied or very satisfied. This was the first year that the program has been in operation with a person to organize events and classes at our Community Center. Lists of classes are posted and in the Newsletter and residents are just becoming familiar with these.

Police Officers: The Police Department had 86% indicating they were satisfied or very satisfied. This is the same as in 2003 and up from 77% in 2001. Satisfaction differed by location. 78% of those living on the shore side of the freeway as compared to 91% of those living inland were satisfied or very satisfied with police officers (this is also reflected in a residence difference in wishing speed limits to be more strictly enforced).

Planning Commission: 85% were satisfied or very satisfied, the same as 2003 and up from 66% in 2001.

D/NSSD Sewer District: 76% of respondents indicated they were satisfied or very satisfied with the Duluth/North Shore Sanitary District. This is the citizen management group that governed the construction of the sewer along the shore and manages its operation.

Roads: Two thirds (64%) were satisfied or very satisfied with roads in the Township. This is down substantially from 81% satisfied or very satisfied in 2003.

Comments about Ratings of Selected Township Services

About 41% of respondents made comments about their rating of the selected Township services (see Table 1, above). These comments are shown in Appendix 3 and summarized in Table 5.

Table 5
73 Comments 42 Respondents made about
Duluth Township as a Place to Live, 2006

<i>Comment Topics</i>	<i>Percent</i>
Roads	19
Enforcement (speeding, ordinances)	18
Other Township services	12
Duluth/North Shore Sanitary District (D/NSSD)	10
Appreciation of Township staff and volunteers	8
Recycling Center/s	8
Police	8
Development in Township	5
Miscellaneous other topics	10
Total	100% (73)

Familiarity with Listed Services

One of the options in the satisfaction rating scale was “*Don’t know*”. This is a proxy measure for familiarity with the service. Table 6, provides a summary of this information.

Among the **most familiar** services are: roads (1% don’t know), Newsletter (2%), Recycling Centers (6%), Police Officers (8%), and the Board of Supervisors (11%). **Least well known** are the Community Center Classes (61% don’t know), Township web site (51%), and the D/NSSD sewer district (48%).

Comparing the “*Don’t know*” percentage across years from 2001 (see Table 6) indicates that our Police Officers are becoming more well known (25% don’t know in 2001 to 8% in 2006). Our Volunteer Fire Department and the Board of Supervisors are somewhat less well known than in the 2003 survey. The Planning Commission is better known than in 2001 and is at about the same level as in 2003. This information might be useful in making certain functions better known.

Table 6
Percent of Respondents Who Said They “Don’t Know”
About the Township Service, 2001, 2003 and 2006

<i>Township Services</i>		<i>2001</i>	<i>2003</i>	<i>2006</i>
Roads	Township	10%	--	--
	County	1%	--	--
	All roads	--	1%	1%
Newsletter		1%	1%	2%
Recycling Centers		4%	5%	6%
Police Officers		25%	9%	8%
Board of Supervisors		12%	6%	11%
Volunteer Fire Department		11%	8%	11%
Town Hall Office		15%	11%	14%
Planning Commission		21%	15%	16%
North Shore Community School <i>(in 2002 it became our public charter school)</i>		7%	19%	16%
D/NSSD Sewer District		--	--	48%
Township web site		--	--	51%
Community Center Classes		--	--	61%

Opinion on Selected Topics

Table 7 provides information on responses to a series of questions about selected topics.

Office Hours: Few (16%) would like the Town Hall office to be open more hours.

Enforcement:

Speed. Over half (51%) would like speed limits to be more strongly enforced. This differs by location of the respondent. 68% of those living along the shore want speed limits more strongly enforced and 43% of those living inland want more speed enforcement.

Zoning. 55% of respondents would like our zoning ordinance more strongly enforced.

**Table 7
Percent of Respondents Who Said “Yes” to
Selected Current Topics, 2006**

<i>Topics</i>	<i>Percent Yes</i>
Would you like the Town Hall office to be open more than its current 12 hours per week?	16% (82)
Would you like speed limits to be more strongly enforced?	51% (87)
Would you like our zoning regulations to be more strongly enforced?	55% (87)
In the coming year will you or someone in your family be looking for senior housing ?	6% (88)
5 of the 6 who are looking for senior housing prefer to rent.	(6)
Would you be interested in purchasing a “ fire box ” for your property, from our Fire Department? (a fire box is something like a realtor’s key box that contains a key to your property but only our Fire Department could access it by a special key in case of emergencies).	33% (85)
Do you manage or own a business in the Township?	18% (90)
What area do you live in?	
Shore side of freeway in Duluth Township	27%
Inland side of freeway in Duluth Township	71
Outside Duluth Township	<u>2</u>
	100% (90)

Senior Housing: 6% of respondents or a member of their family were looking for senior housing. Among the 6 families who were looking, 5 would prefer to rent rather than own such housing.

Fire Box: About a third (33%) of respondents wanted to purchase a box that would contain a key to their property that only the Fire Department could access in case of an emergency. Somewhat more of those who manage or own a business in the Township would like to have a fire box (53%) compared to other residents (29%).

Township Business: As shown in Table 4, 18% of respondents indicated that they either own or manage a business in Duluth Township.

Residence Area: 27% of respondents live on the lake side of the freeway and 71% live inland in the Township. Two live just outside the Township.

Appendix 1 Comments on Overall Satisfaction with Duluth Township as a Place to Live

Would appreciate better phone service. Qwest needs to upgrade their lines.

Wonderful. We hope it won't become too commercialized!

We need to protect and preserve our natural beauty, resources and waterways in the Town area. Lake Superior borders are eroding due to nature, but also people are cutting down trees and brush on the slopes.

Very good people here.

Too many rules, fur traders and regulations. Too much government.

The junk ordinance needs to be enforced on a yearly basis by the Town Board. In doing this it would eliminate the catastrophic mess up on the West Knife River Rd from ever happening again. The ordinance is in place, lets enforce it (yearly). Why do citizens have to raise hell with the Board to get them to enforce an ordinance that they put in place?

The Homestead Road is unreal and we have to wait until 2009 for it to be repaired?

Taxes way too high because of property value increases because of out of town construction and prices.

Way down ... on year round ... settler and residents *(unable to read some of this comment)*.

Some dissatisfaction and some satisfaction, both.

Quiet, peaceful, nice to get away.

Property values are out of line. Taxes are high for the few services received.

Peaceful, scenic

Other than the monstrous problem of the huge homes being planned for west of Stoney Point Drive, it is a great place.

Let us keep farming, agriculture and recreation areas. The rural setting is wonderful -- farming, outdoor activities, fresh air and space to grow.

I've lived here 21 years and love the rural community.

It's a great place to live and close to both Duluth and Two Harbors, yet very rural.

Impressed with level of resident involvement in Town government; appreciate the work that went into the land use document, zoning ordinances, etc.

I'm new to the area and very impressed.

I think we should be stricter on land use. No multiple family homes on less than 20 acres.

I do not participate as much as I would like to.

How does one get notices from our Police Department Crime Alert when its only email and we don't own a computer? Can't it be in our Newsletter?

Great work by Township staff and volunteers. We love the Newsletter. Thanks!

Great place to raise a family!

Great place to live. Should keep lot size at 10 acres to avoid septic pollution and crowding.

Beautiful area -- let's keep it so.

Area is vulnerable to too much heavy truck traffic.

A fox visited our bird feeder this morning! I want Duluth Township to stay rural and "wild" enough for this to keep happening.

The very definition of a rural "lot" is 10-20 acres minimum. Too many "flippers" (real estate agents and boomers) are moving in to subdivide land for greed. They are not stewards of the land or the water. If you like Edina, move there. When I moved here 25 years ago, there were 2 kinds of people: Those who had lived here forever and those who wanted to. Now many are coming and trying to change the Township to meet their own wants.

Appendix 2

What Concerns Do You Have about Duluth Township?

Would like recycle shed back on North Shore Drive.

Winter road conditions can be VERY treacherous. More plowing and sanding/salting needs to be done.

We'd like to leave it as rural as possible.

We do not become too commercialized.

Very concerned about over-development. Too many houses being built!! and environmental degradation.

Township zoning is a continual hassle and expense. In the future it will become more demanding with new development and PUDs. It is hard to have people continuously devote much of their time to the Town's zoning. The grassroots government/zoning show preference and prejudice between citizens and not open to new ideas and shut down feedback responses.

Township roads. Englund Road not graded all year.

Too much growth along the new sewer line and the disappearance of lake access for average people.

The deer. They eat everything and are a danger on the road.

The current location of the recycling center is not good. If it is not easy people won't do it. Today a specific trip is necessary to go to the center. It used to be a stop on the way to Duluth. That was lots better.

Caroline is great. I keep wondering if my recycling activities are positive or negative to the environment after I factor in the energy used in going to and from the center from my home.

The county roads need repair/replacement.

That the lot sizes shrink and too many homes will be built.

That the beautiful areas along the North Shore and Stoney Point will be or are targeted for all types of development by realtors or such. Once these areas are gone they are gone forever. We owe it to our young people to protect what we have for future generations.

That our taxes (real estate) are getting too high. Too many rules, regulations for our rural area also.

Taxes getting too high.

Storage of vehicles on personal property. Concerned about enforcement of this ordinance, especially with pollution they may be causing. Ordinance should include removal of batteries, other equipment/fluids that could harmful to the environment.

Stinky Ryan Road.

Speeders on Ryan Road. Loose dogs. Four-wheelers and snowmobiles on roads and private property.

Snowmobiles and four-wheelers and hunters not respecting posted, no-trespassing, private property signs. Too much development.

Snowmobilers trespassing on private property; ATV's damaging summer trails to the point of making them unusable!

Roads, too much expansion, too many new homes.

Roads

Road upkeep, overpopulation, losing our "country" atmosphere, dogs and cats not controlled, deer hunting too close to homes is becoming a danger to everyone.

Rapid development along shore of Lake Superior. Not against development per se but it needs to be controlled via Plan and Zoning Ordinance and enforcement.

Quality of water and speeding on North Shore Drive and Greenwood Road.

Properties that are so unsightly and don't adhere to the laws and cause those who want to sell their property not to be able to do so. Why aren't they fined?

Proliferation of development (housing and commercial)

People do not stop at stop signs. Drive over the safe speed limit and pass on yellow.

People burning garbage. We only get garbage collected two times a month.

Overpopulation!

Over-development, need stricter zoning.

Over-development on North Shore Drive and shoreline.

Our development, loss of rural character.

Not enough attention to the condition of Township roads, particularly Greenwood Road.

None serious.

No commercial development along expressway 61 and between expressway and shore.

No ATV or snowmobile trails or access to State trail system. Also concerned about too much development.

Need a convenience store at the end of Homestead road at I-35.

My concerns are with the drug problem in the Township. We, as a Township, should do something about this problem before it gets out of hand.

Loss of wildlife habitat, water quality, development pressure.

Losing its rural character. Don't want to become another Hermantown.

Loose dogs. Is there a fine/ticket?

Loose dogs chasing my bike and/or car getting into my garbage. Junk cars and clutter on a few properties.

Ensuring county logging on tax forfeit land is done in a way to protect streams. Insuring that our zoning ordinances are enforced. I would also like better protection of our natural resources – streams, woods, the lakeshore.

Large areas of land used for agriculture and farming. The county making properties non-buildable, creating possible hardships for families who have built the community.

Land use, avoid condos, keep community feel.

Land use becoming too restrictive.

Land subdivisions. *(Comment on diversity and need for balance in the Township)*. Understanding our own unique diversity!

Lack of planned development along shore...*(unable to read rest of comment)*

Lack of citizen involvement in local government and issues then lots of complaints from non-participants.

Junk cars. Snowmobiles and ATV's respecting private property lines and no trespassing signs.

I think we should be stricter on land use.

I think we need less government.

I sense that many are unwilling to accept the likely prospect that development is coming, so we must manage it responsibly. Our Township is going to need to provide much more in terms of services and management and we need to prepare for the day when we can't run the town on volunteers and part time help.

Gravel roads do not receive dust reduction. All roads should be blacktopped. Town roads need regular maintenance. Lack of maintenance on our gravel roads.

Getting too crowded.

Development, need for enforcement of zoning rules. Need to get a broader set of people involved in the Township.

Development because of sewer line, zoning regulations, condo development for the rich.

Cost of police protection. Is it worth the additional cost?

Concerned we won't be able to strike a good balance of development vs. rural living. We do need some development. The rules that are made should be enforced.

Becoming too populated or commercial.

1. Rural character is being lost slowly. 2. A construction company set up shop right next to my residential area.
1. New housing development. Lot size should be ten acres minimum.
1. I fear the possibility of intense commercial development along the expressway. 2. Roaming dogs.
1. Enforce zoning and land use. People tearing up property to drive four-wheelers with no concern for the environment. 2. No sense to location of industrial zones right in the middle of residential areas.
1. Concerned about dogs on Lismore Road. 2. Concerned about taxes increasing.

We are very concerned regarding the lack of consideration for the environment in regard to land use in Duluth Township. A prime example is that Township residents are cutting numerous ATV trails with clearly no concern for the long term environmental damage they are causing. Killing old growth pines, knocking down hardwood trees, causing runoff into rivers and streams, disturbing wildlife and destroying wildlife habitat, creating air and noise pollution and downright wanton destruction of the land are the results we have witnessed first hand. No authority seems to be regulating land use, and in Duluth Township, it would appear that "anything goes."

(Comment that personal belief should be required for citizen participation in Township governance.)

"Floating down from above' Little Knife river above the Homestead Road - trash, household materials, construction materials, brown water (someone's digging these past couple of years, etc). River is looking like the streams that flow through Duluth!!!??

Appendix 3

Comments on Satisfaction with Services in Duluth Township

We like how the recycling center is run. They should grade the roads better and more often.

We appreciate the many people working within the Township office...many are volunteer. Thank you for doing a great job. Supervisors – Thank you!

Township roads with high number of households should receive more maintenance. Monthly sewer cost was supposed to drop after Knife River hooked up and new households hooked up. It hasn't happened. Why?

Township roads are fine. County roads are very poor, mainly the blacktop. Newsletter comes out too late.

Town Clerk does an excellent job for our community.

Town Board seems unprepared for meetings, wastes time. Holds additional meetings at Township expense.

The website is not kept up to date with respect to Town Board and Planning Commission members. When last checked it was over a year outdated.

The roads were taken care of very poorly this year! Especially gravel. Overall we are proud to live in this Township and think it is a great community. Thank you to those who do serve on our boards voluntarily!

The persons running the (recycling) center are great. The location stinks. Too far out.

Thanks for all the great community services. More senior services would be great.

Sewer was supposed to cost \$38 to \$45 a month not \$63 plus \$10 extra electricity cost

Recycling center below par -- probably temporary.

Potholes on Greenwood Road are awful and grading doesn't seem to last.

Poor roads. Too high taxes, constantly rising of property values. Remember the ability of long time citizens to pay.

No way to contact police for immediate assistance.

Need more hours for recycling. Township could put more emphasis on clean-up of old cars, trucks and junk on private lands -- especially on watersheds. The Town Hall Office needs more courtesy toward residents. Hard to reach police officers but they are helpful when you do get an officer! Rude behavior not helpful when you or others need police. Web site has good police warnings. Township needs to be aware of residents building ponds, especially in watershed areas. Do these ponds on private land get used for commercial purposes? I will be interested if your paper reflects the negative points given.

It doesn't make sense that Tom's Logging is being asked to take down signs when huge monstrous homes are going up across from it. Roads are in bad shape. Bring back the McQuade recycling center.

I think the website could be a little more useful. Many forms are not available online, only from the Township office. Also calendars and such don't always seem to be up to date. I also think it would be useful for the website to become an on-line archive for all Township meeting minutes, etc. etc

I think Duluth Township is a wonderful place to live and raise kids. I feel the Township is a safe place to live and the police officers who work here to keep it that way should be paid more. I was appalled at their salaries.

I think (the Town Clerk) is doing a great job in the office and should be recognized for that job.

I have a bad odor problem with it (DNSSD sewer) as it is today.

I am very sad that NSCS has chosen not to have a winter musical program. The reasons they have given are poor. Read the MN Standards! If NSCS does not reconsider I will have to think about other options as it is (musical programming during the holidays) is important to our family.

How is a person to know the speed limits? I wish speed limit signs could be posted. Couldn't the county post these signs along some of the rural roads? Drivers coming off the expressway keep the same speed on the McQuade, Homestead, etc.

Homestead Road, Korkki Road, Ryan Road are just a shame. "Horrible" pot holes, etc.

Greenwood Road is bad. Enjoy the Newsletter. Speed limits need to be enforced more strongly on the North Shore Drive.

Gamble Road is bladed only once per year. It should be bladed a minimum of 2-3 times per year to prevent roadbed erosion and rough surfaces.

D/NSSD too expensive and my yard will never recover.

D/NSSD has high monthly cost. Poor construction. Little received value. Should have looked for more funding from environmental groups and developers and should continue to seek funding to pay long term debt of the project.

Depends what it (sewer on shore) brings: positives - pollution control; negatives - sprawl and more wealth. County could do better!! Safety should always precede dollars (i.e. sanding and plowing roads).

Clover Valley was not graded well last summer. Grass on sides not cut. Lots of ice in roads -- needs more sand.

City water system would be wonderful, please consider paving Greenwood Road, would like to see speed limit on North Shore Drive reduced to 40mph (safer for walkers and bikers)

Assumes speed limits and zoning rules are enforced.

As for the police, we can't afford them, the money should be spent on the roads and fire department. A better fire department means lower and better insurance rates.

Good job on speed limit enforcement. Aren't they enforcing zoning regulations?

Are the city services coming up the county roads?

1. Sewer is working fine - great improvement! 2. Sewer contractor did not completely pump out old tanks. 3. Police Dept very slow to respond. 4. Speed limit should be lower on Scenic 61 (40mph) presently. Dangerous for walking and jogging.

a) I like rural dirt roads and therefore hope the unpaved roads in the Township remain unpaved! b,c) I think the Board of Supervisors and Planning Commission are doing a fine job. My main concerns in Township governance/policy are land use issues: the threat of over-development (too many houses being built) and the resulting risk to the environment, i.e. run-off, water quality, forest/habitat fragmentation, noise and light pollution, and also simply the loss of the sense of living "out in the woods" ... expanses of undeveloped land where I used to be able to go hiking or snowshoeing are not off-limits because of so much residential development. f) It's great to have the recycling center, with its varied hours of operation; however, I usually end up going to The Peltz Group over in Superior because they don't require anything to be separated. h) The e-mailed police reports are informative and a good way for the police dept. to build rapport/connection with the community and residents. j) The Township newsletter is very informative and an excellent tool for building a sense of community. l) I think it's wonderful that community classes are offered, although I have not yet participated in any of them (I almost did recently, but a conflicting schedule prevented my signing up for a yoga class in January). I don't think the Town Hall needs to be open more than 12 hours per week. I do think having evening hours is good, to make the Town Hall accessible to those who work during the day.

Is speed limit enforcement an option?

I am self-employed out of my house, not really a business.

Speed limits and zoning regulation enforcement is adequate.

According to the Township Newsletter's police reports, the Township Police are spending much more time doing home checks for individuals than they are patrolling Township roads. As a likely result, a perfect example is the McQuade road which is a popular speedway, where very high speeds and blatant passing on double lines and on approaches to hills are routine standard operating procedure (SOP). These violators should be ticketed and fined for speeding and reckless driving so that our roads can become safer places to drive and walk. Speed limits and zoning regulations definitely need to be more strongly enforced.

Appendix 4
2006 Questionnaire

2006 Resident Feedback Questionnaire

(Please return by Jan 31st)

The *purpose* of this annual questionnaire is to provide another way for Township citizens to express their views.

Instructions: Responses are **confidential**; individuals cannot be identified. Your response is important. Results will be summarized in the March Newsletter. A typed report is given to the Town Board and it is available on our web site and in the Town Hall. *Please respond frankly.* Thank you for your interest in your Township.

1. Overall, how satisfied are you with Duluth Township as a place to live? (Please circle your response)

Very Dissatisfied Dissatisfied Satisfied Very Satisfied Don't Know

Comments:

2. What concerns do you have about Duluth Township?

4. How satisfied are you with the following services in the Township? (*circle* your response):

a. <u>Roads</u> in the Township	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
b. Township <u>Board of Supervisors</u>	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
c. Township <u>Planning Commission</u>	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
d. North Shore <u>Community School</u>	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
f. Township <u>Recycling Center</u>	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
g. Township <u>Volunteer Fire Dept</u>	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
h. Township <u>Police Dept.</u>	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
i. Town Hall <u>Office</u>	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
j. Township <u>Newsletter</u>	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
k. Township <u>Web site</u>	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
l. <u>Community Center Classes</u>	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know
m. <u>D/NSSD Sewer District</u>	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	Don't Know

Comments (use the back or include another sheet if you wish):

5. Your view on other topics.

- a) Would you like the Town Hall **office** to be open more than its current 12 hours per week? Yes No
- b) Would you like **speed limits** to be more strongly enforced? Yes No
- c) Would you like our **zoning** regulations to be more strongly enforced? Yes No
- d) In the coming year will you or someone in your family be looking for senior housing? Yes No
 If yes, would you (or the family member) prefer to: rent, or purchase
- e) Would you be interested in purchasing a "**fire box**" for your property, from our Fire Department?
 (a **fire box** is something like a realtor's key box that contains a key to your property but only
 our Fire Department could access it by a special key in case of emergencies.) Yes, No
- f) Do you manage or own a business in the Township? Yes, No

- 6. What area do you live in?** (check one) ___ on the shore side of the freeway (highway 61) in Duluth Township.
 ___ on the inland side of the freeway (highway 61) in Duluth Township.
 ___ outside Duluth Township.

Please **fold** your completed questionnaire, stamp and **mail** it (address is pre-printed on the other side), **or** put the questionnaire in the Township Newsletter mailbox on the **Town Hall porch**. Thank you for your response.

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